MIMS Portal:
Set up your challenge questions

Perform a one-time set up of answers to challenge questions in your MIMS Portal to enable student self-service password reset when required.
If you have not done so

1   Log in to MIMS Portal

https://mims.moe.gov.sg/sspr
On the main menu, click on **Setup Security Question.**

MIMS Self Service Password Reset

Setup Security Questions
Security questions and answers allow you to recover a forgotten password.

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My Account
Information about your password and password policies.

2   Set challenge questions

Choose 3 questions and set the answers to them. After setting the answers, click **Save Answers.**

Now if you have forgotten your password, you will be able to use the **Forgot Password?** function to reset it. Enter your MIMS Login ID and you will be prompted with the Challenge Questions you have set.

*MIMS Login ID: Student's email

Self Service Password Reset

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

✓ — Please select a question item from the list —
What is your favourite animal?
What is your favourite colour?
What is your favourite sport or hobby?
What is your favourite food?
What is your favourite cartoon hero/pop group?
What is your favourite toy?
What is your favourite movie?
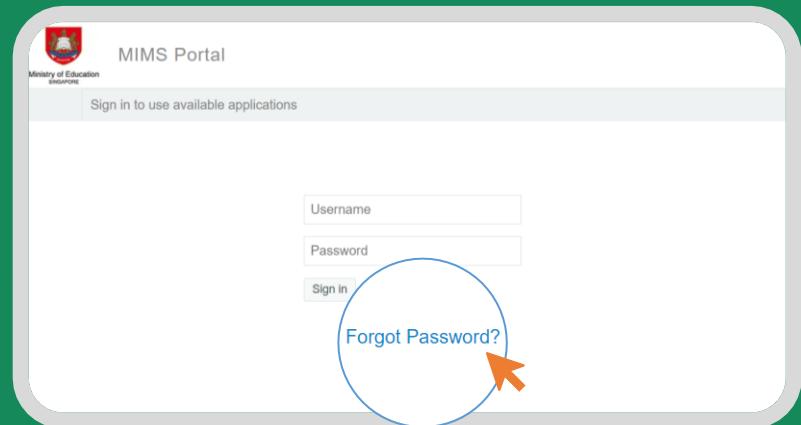What is your favourite book?

Save Answers

Student Self-Service Password Reset Guide

For MOE Identity Management System (MIMS)

Your MIMS login ID and password gives you access to Student Learning Space and Student iCON.
You will need to set up your challenge/security questions before you can use this service
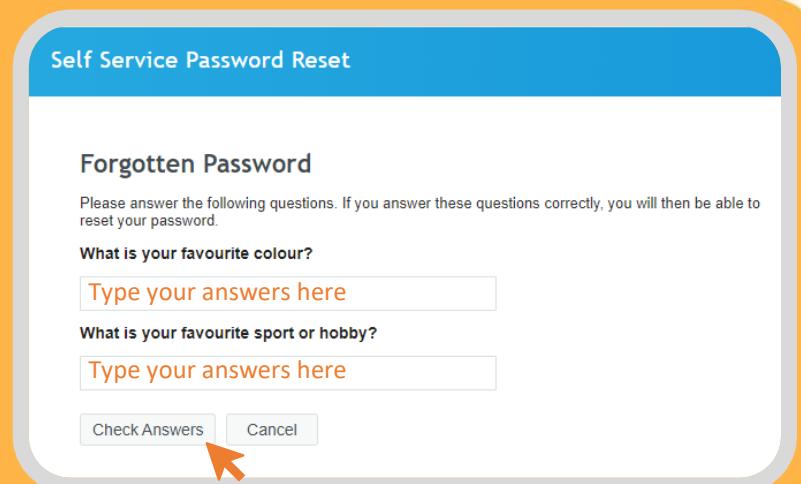
Step 1:

Go to

https://mims.moe.gov.sg/sspr

and click '**Forgot Password?**'

MIMS Portal
Sign in to use available applications
Username
Password
Sign in
Forgot Password?

Step 2:
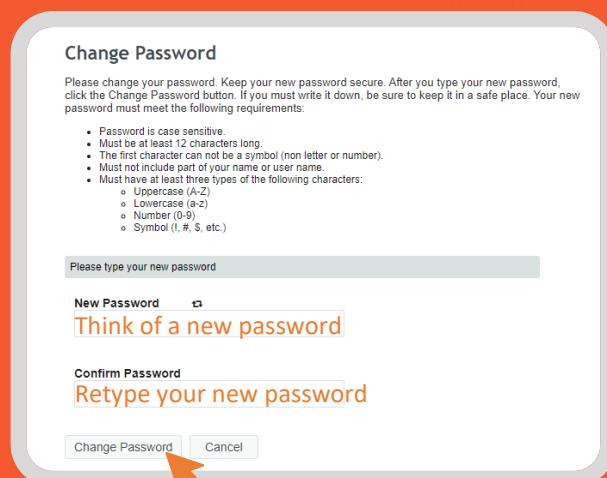
Type in your username and answer the Challenge Questions that you've set previously.

 Username: Student's email

Self Service Password Reset

Forgotten Password
Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.
What is your favourite colour?
Type your answers here
What is your favourite sport or hobby?
Type your answers here
Check Answers   Cancel

Step 3:

Once you have correctly answered your challenge questions, you will be able to reset your password.

Change Password
Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:

- Password is case sensitive.
- Must be at least 12 characters long.
- The first character can not be a symbol (non letter or number).
- Must not include part of your name or user name.
- Must have at least three types of the following characters:
  - Uppercase (A-Z)
  - Lowercase (a-z)
  - Number (0-9)
  - Symbol (!, #, $, etc.)

Please type your new password

New Password
Think of a new password

Confirm Password
Retype your new password

Change Password   Cancel

If you are unable to perform Self-Service Password Reset (SSPR) as you have forgotten the answers to your MIMS security challenge questions or other reasons, your password reset must be performed by the MIMS Student Administrator (SA)/ICT Associate. Scan the QR code (same as the SSOE Password reset poster) to reset your password.

http://go.gov.sg/jyssoe |Default Password: Jyss12345678